

# 2023 Water & Wastewater rate change

The average residential bill in your community will increase \$1.31/month or \$15.68/year.

*Based on an average household consuming 170 cubic metres of water annually, with both water and wastewater services.*

Starting on January 1, 2023, new rates for water and wastewater come into effect. Rates for 2021-2024 were set in 2020 following public consultation and will vary depending on where you live in Oxford County.

**Table 1: Water rate change**

Charge type	2022	2023	Change
<b>Fixed charge</b>	\$24.54	\$25.28	\$0.74
<b>Consumption</b> 0-15 cubic metres/month	\$0.88	\$0.90	\$0.02

**Table 2: Wastewater rate change**

Charge type	2022	2023	Change
<b>Fixed charge</b>	\$17.45	\$17.45	\$0.00
<b>Consumption</b> 0-15 cubic metres/month	\$1.19	\$1.21	\$0.02

## Understanding your bill

**Fixed charges** cover the cost to distribute, collect and treat municipal water and wastewater in your community. They also cover meter reading, billing, customer service, repair and maintenance costs, capital debt financing, and the overall cost of managing water and/or wastewater infrastructure into the future.

These costs are not related to how much water is used, or if you used water at all, and make up the largest part of your bill.

**Consumption charges** are based on the amount of water used, which is tracked by your water meter. The cost of water used is based on a charge per cubic metre (m<sup>3</sup>). One cubic metre is equal to 1,000 litres or 220 imperial gallons.



Visit [www.oxfordcounty.ca/waterwastewater](http://www.oxfordcounty.ca/waterwastewater) to learn more about the rates for your community, use the online water/wastewater calculator to estimate your monthly bill, or to find out about our water efficiency rebate program.

## Questions about your bill?

### TOWN OF TILLSONBURG

519-688-3009  
(M-F 8:30 a.m. to 4:30 p.m.)  
[www.tillsonburg.ca](http://www.tillsonburg.ca)

### OXFORD COUNTY

519-539-9800 | 1-800-755-0394  
(M-F 8:30 a.m. to 4:30 p.m.)  
[waterbilling@oxfordcounty.ca](mailto:waterbilling@oxfordcounty.ca)  
[www.oxfordcounty.ca/waterwastewater](http://www.oxfordcounty.ca/waterwastewater)