

#### AGENDA

#### OXFORD COUNTY LIBRARY BOARD BOARD MEETING

Tuesday, April 16, 2024, 1:00 PM Woodstock, Room 222 and online www.oxfordcounty.ca/livestream

- 1. CALL TO ORDER
- 2. APPROVAL OF AGENDA
- 3. DISCLOSURES OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF
- 4. ADOPTION OF BOARD MINUTES OF PREVIOUS MEETING

4.1. March 19, 2024

5. DELEGATIONS. PRESENTATIONS AND CONSIDERATION THEREOF

5.1 Training – Good Governance Through the Lense of the Public Libraries Act (recording) presented by Ontario Library Service

- 6. CONSIDERATION OF CORRESPONDENCE
- 7. REPORTS
  - 7.1. 2024-18 Key Agenda Items and Policy Review Update (verbal report)

#### RECOMMENDATION

- 1. That the Library Board receives Verbal Report 2024-18, Key Agenda Items and Policy Review Update for information and discussion.
- 7.2. 2024-19 Librarian's Report and Monthly Statistics

#### RECOMMENDATION

- 1. That the Library Board receives Report 2024-19, Librarian's Report and Monthly Statistics, for information and discussion.
- 7.3 2024-20 Update Rural Community Engagement (verbal report)

#### RECOMMENDATION

- 1. That the Library Board receives Verbal Report 2024-20, Rural Community Engagement, for information and discussion.
- 8. UNFINISHED BUSINESS
- 9. MOTIONS
- **10. NOTICE OF MOTIONS**
- **11. ENQUIRIES**
- 12. ADJOURNMENT



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#### **OXFORD COUNTY LIBRARY BOARD MEETING MINUTES**

#### Tuesday, March 19, 2024

Members Present:	Chair Julia Harris Vice-Chair Laura Langford Councillor David Mayberry Megan Blair Katherine Grieve Cynthia Lacroix
Members Absent:	Councillor Brian Petrie
Staff Present:	L.M. Williams, CEO/Chief Librarian L. Buchner, Director of Corporate Services

#### 1. CALL TO ORDER

Oxford County Library meets in regular session this the nineteenth day of March, 2024 in Room 222, Oxford County Administration Building, Woodstock at 1:01 PM with Chair Julia Harris in the chair.

#### 2. APPROVAL OF AGENDA

#### **RESOLUTION 1**

Moved By: David Mayberry Seconded By: Laura Langford

Resolved that the Agenda be approved.

**DISPOSTION:** Motion Carried

## 3. DISCLOSURES OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

NIL

#### 4. ADOPTION OF BOARD MINUTES OF PREVIOUS MEETING

#### **RESOLUTION 2**

Moved By: Katherine Grieve Seconded By: David Mayberry

Resolved that the Library Board minutes of February 20, 2024 be adopted as amended.



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#### 5. DELEGATIONS. PRESENTATIONS AND CONSIDERATION THEREOF

NIL

#### 6. CONSIDERATION OF CORRESPONDENCE

NIL

#### 7. REPORTS

7.1. 2024-12 Key Agenda Items and Policy Review Update (verbal report)

**RESOLUTION 3** 

Moved By: Laura Langford Seconded By: Megan Blair

That the Library Board receives Verbal Report 2024-12, Key Agenda Items and Policy Review Update for information and discussion.

**DISPOSITION:** Motion Carried

7.2. 2024-13 Librarian's Report and Monthly Statistics

#### **RESOLUTION 4**

Moved By: David Mayberry Seconded By: Laura Langford

That the Library Board receives Report 2024-13, Librarian's Report and Monthly Statistics, for information and discussion.

**DISPOSITION:** Motion Carried

7.3. 2024-14 Library Room Rental Policy Review and Update

#### **RESOLUTION 5**

Moved By: Cynthia Lacroix Seconded By: Laura Langford

That the Library Board receives Report 2024-14, Library Room Rental Policy Review and Update, and approves amendments and title change made to the Meeting Room Policy as amended.

**DISPOSTION:** Motion Carried

7.4. 2024-15 Study Room Policy Review and Update

**RESOLUTION 6** 

Moved By: Katherine Grieve Seconded By: Megan Blair

That the Library Board receives Report 2024-15, Study Room Policy Review and Update, and approves amendments to the Study Room Policy as set out in Attachment 1.

#### **DISPOSITION:** Motion Carried

7.5 2024-16 County General Policy Manual, Section 7 Health and Safety Policies Adoption

#### RESOLUTION 7

Moved By: Laura Langford Seconded By: David Mayberry

That the Library Board receives Report 2024-16, County General Policy Manual, Section 7 Health and Safety Policy Adoption, and approves the formal re-adoption of all policies included in Section 7 as governing the operation of all County Library services and staff.

#### **DISPOSITION:** Motion Carried

7.6 2024-17 Rural Customer Engagement Update (Verbal Report)

#### **RESOLUTION 8**

Moved By: Laura Langford Seconded By: Megan Blair

That the Library Board receives Verbal Report 2024-17, Rural Customer Engagement Update for update and discussion.

**DISPOSITION:** Motion Carried

#### 8. UNFINISHED BUSINESS NIL

9. MOTIONS NIL

#### 10. NOTICE OF MOTIONS NIL

#### **11. ENQUIRIES**

Cynthia Lacroix informs the Board of a potential development in close proximity to the Innerkip Library.

#### **12. ADJOURNMENT**

#### **RESOLUTION 9**

Moved By: Cynthia Lacroix Seconded By: Katherine Grieve

Resolved that the Board meeting of March 19, 2024 be adjourned until the next meeting scheduled for April 16, 2024 at 1:00 p.m.

DISPOSITION: Motion Carried at 1:58 p.m.

Julia Harris, CHAIR

Lisa Marie Williams, SECRETARY



## Oxford County Library Board - Key Agenda Items 2024

Agenda items	Jan	Feb	Mar	Apr	May	Jun	Jul	Sep	Oct	Nov	Notes
2023 Board Evaluation	Х										Yearly Agenda Item
2023 Year End Statistics					X						Yearly Agenda Item
Librarian's Report and Monthly Statistics	Х	Х	Х	Х	Х	Х		Х	Х		Regular Agenda Item
Quarterly Metrics		Q3 (23)		Q4 (23)	Q1			Q2		Q3	Regular Agenda Item
2023 Business Plan and Budget Update					Q1			Q2		Q3	Regular Agenda Item
2022 Annual Community Report						Х					Yearly Agenda Item
2023 Financial Audit						Х					Yearly Agenda Item
2025 Business Plan								Х			2024 Planning
2025 Budget Plan									Х		2024 Planning
Library Technology Review											Date TBD
Library Facilities Plan											Date TBD
Rural Customer Engagement Report			Х		Х						Update Rept / Final Report
CEO/Chief Librarian Performance Goals										Х	Yearly Agenda Item
2025 Board Meeting Dates and Library Closures										Х	Yearly Agenda Item



## **Oxford County Library Board - Policy Review 2024**

Operational Policy	Jan	Feb	Mar	Apr	Мау	Jun	Jul	Sep	Oct	Nov	Notes
Diversity and Inclusion Policy		Х									
Internet and Technology Policy								Х			
Meeting Room / Study Room Policies			Х								
Programming and Outreach Policy					Х						
Indigenous Awareness and Reconciliation Statement										Х	
Governance Policies	Jan	Feb	Mar	Apr	Мау	Jun	Jul	Sep	Oct	Nov	Notes
Board Advocacy		Х									
Annual Board Evaluation								Х			
Board Code of Conduct					X						
Board Committees						Х					
Board Training and Development							Х				
CEO Performance Appraisal								Х			
County Policies	Jan	Feb	Mar	Apr	Мау	Jun	Jul	Sep	Oct	Nov	Notes
Accessibility Standards for Customer Service & Multi-Year Accessibly Plan (County)	х										
County General Policy Manual - Section 7 - Health and Safety			х								



To: Oxford County Library Board

From: CEO/Chief Librarian

## **March Librarian's Report and Statistics**

## RECOMMENDATION

1. That the Library Board receive Report 2024-19, March Librarian's Report and Statistics, for information and discussion.

### DISCUSSION

#### CEO / Chief Librarian

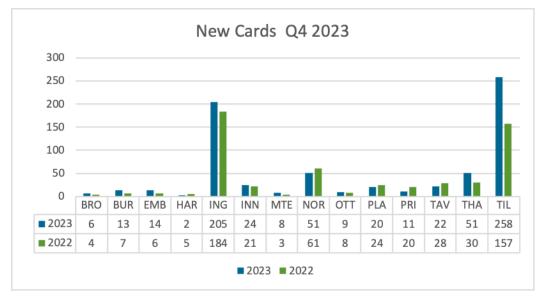
- March 20 Media Interview
- March 22 Media Interview
- March 25 Oxford County Library Staff Day
- April 11 Federation of Ontario Public Libraries Rural Caucus
- April 15 Canadian Federation of Library Associations Consultation Meeting.

#### Q4 2023 Statistics

#### New Card Holders by Branch

Q4 of 2023 continued to provide growth in new card holders with an overall growth of 25% year over year for the quarter.

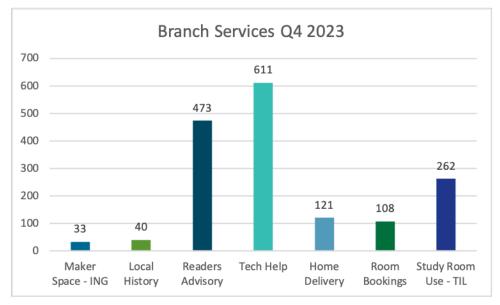




#### **Branch Services**

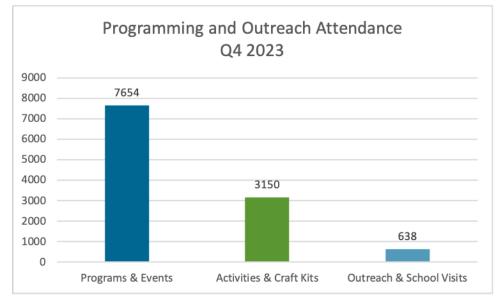
Staff teams at all branches continued to offer a wide variety of quality services during the fourth quarter of 2023.

New reporting this quarter is the Study Room use at the Tillsonburg Branch. This number will be included in 2023 year-end reporting as well for review of overall use during 2023.



#### **Programming and Outreach**

Library staff continued to provide quality programs, events, activities and outreach in the fourth quarter. Attendance at library programs and events outpaced attendance during the summer months with nearly an even number of programs offered.



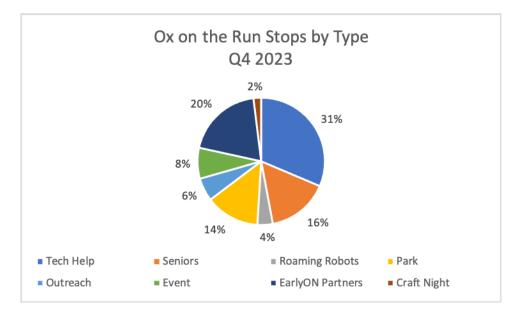
#### Ox on the Run – Q4 Statistics

In the fourth quarter of 2023, Ox on the run provided services at 51 stops including tech help sessions at library branches during closed hours. The team saw 564 people during their stops and registered 20 library cards. This does not include Ox's participation in events such as Santa Claus Parades.

Below is a chart for the percentage of stops by Area Municipality.



Ox Staff also break down stops by the type of stop. Below is a chart showing the type of stops during the fourth quarter by type.



#### **March 2024 Statistics**

#### **Branch Attendance**

Branches continued to see increases in traffic with a 3% increase year over year in March.

%	% Total Change	March	Year to Date
2	2023 to 2024	3%	12.5%

Branches of Note

Branch	March	Attendance / Hour
Plattsville	Up 38% over 2023	9.3
Princeton	Up 32% over 2023	8.3

#### **Computer Use**

March computer use saw a slight decline, while wireless usage increased slightly to create an overall usage of less than 1% year over year in March.

% Total Change	March	Year to Date
Total Computer Use	-5%	20%
Total Wireless Use	4%	8%
Total Use Overall	0.8%	12%

#### **Physical Circulation**

Physical circulation saw a decline overall in the year during the month of March. However, two branches in particular showed solid growth.

% Total Change	March	Year to Date	
2023 to 2024	-9%	-5%	

Branches of Note

Branch of Note	March	Circulation / Hour
Brownsville	Up 34% over 2023	5.1
Princeton	Up 34% over 2023	30.5

#### **Digital Circulation**

Digital circulation continued to rise at a large rate in March. Audiobook lending – at 19% growth for the month continues to create budget pressures Hoopla usage continuing to outpace availability of funding.

% Total Change	March	Year to Date
2023 to 2024	18%	16%

#### **Community Engagement**

#### Ox on the Run

The Ox on the Run team is busy planning May and June outings and school visits. They will be attending Reusapalooza in Brownsville this month and are preparing for a Mother's Day event with the Little Hobby Hill Farm in Salford in May.

#### **Collections and Technology**

#### Oxford Reads 2024

Oxford Reads 2024 is already underway with the short list of titles announced earlier this month. This year nomination of titles was opened to the public with 12 customers nominating 9 different titles for the committee to review. Library staff from OCL and WPL also nominated a total of 20 titles, bringing the long list of nominated titles to 29. The program committee, made up of staff from OCL and WPL met in early April to narrow the list to five titles.

Voting for the 2024 Oxford Reads title will be open until May 17, with the winning title announced in early June.

Oxford Reads Shortlist for 2024:

- Jameela Green Ruins Everything by Zarqa Nawaz
- The Forgotten Home Child by Genevieve Graham

- Daughters of the Deer by Danielle Daniel
- Ducks: Two Years in the Oil Sands by Kate Beaton
- Everyone in this Room Will Someday Be Dead by Emily Austin

#### **Branch and Programming**

#### **Branch Updates**

Ingersoll Branch Closure

Ingersoll branch will be closed Monday, May 6 to Saturday, May 11 for carpet instillation in the Children's / Teen / Local History area. Customers will be encouraged to check out material ahead of the closure and Ox on the Run will be available select days to assist with hold pickup and limited browsing.

Hours for Ox on the Run:

Monday, May 6 - 10:00 AM to 12:00 PM

Tuesday, May 7 – 10:00 AM to 12:00 PM

Thursday, May 9 – 1:00 PM to 3:00 PM

Friday, May 10 – 1:00 PM to 5:00 PM

#### Harrington Branch Repainting

Harrington will be repainted in the coming months, date TBD. Staff worked with HACA and County Facilities to choose a color that complements the historical paint colours found in the upstairs hall and foyer. As part of this work, the window coverings will also be removed and privacy film installed to allow filtered light into the branch with easier maintenance.

#### Otterville Mural Project

The Otterville Mural is nearly complete. Branch staff would love to welcome the Board back to the branch for a meeting in the late spring or summer to show off the renovated branch and new mural.



#### **Program Updates**

Fourth Annual Oxford Local History Day – April 20

The Local History Team is excited to host Oxford Local History Day on April 20 at the Tillsonburg and Ingersoll Branches.

At the Ingersoll Branch customers can take part in a number of featured presentations during the day including:

- Unlawful Behaviors: Female Deviants in the Oxford Jail presented by Rebecca Beausaert, Adjunct History Professor at the University of Guelph
- Ontario Barn Preservation Project presented by Shane Klassen
- Agricultural Art of Ross Butler presented by David Butler
- Potter's Field at Ingersoll Rural Cemetery: Sharing Lost Stories presented by Cody Groat, Associate History Professor at Western University

The day will also feature interactive displays and exhibits by many local museums, heritage committees, and other history focused organizations.

At the Tillsonburg Branch families can take part in a scavenger hunt throughout the day with a focus on local history. The branch will also host the following events:

- Candle Making Workshop presented by Trash Theatre for kids 8 to 12.
- Tillsonburg Time Machine presented by OCL's own Matthew Griffis with contributions by the Annandale Museum and NHS, Laurel Beechey, the Oxford County Archives and Joan Weston.

To view our Program Calendar, go to: https://engagedpatrons.org/EventsCalendar.cfm?SiteID=2048

#### **Staff News**

#### Summer Students Returning

In early May the Library's summer students will be returning to our branches to assist with Ox on the Run and Summer Reading. This year we are happy to have both of our students returning from last summer.

#### **Truth and Reconciliation Workshop**

On May 6 several members of the library leadership team will be attending the Willow Feather Conversations – Opening the Door to Reconciliation event being held at the Ingersoll Fusion Center.

#### SIGNATURES

#### **Departmental Approval:**

Original Signed by

Lisa Marie Williams CEO/Chief Librarian

## **ATTACHMENTS**

Attachment 1 – March Statistics

Attachment 2 – Ox On the Run April Calendar

#### Report 2024-19 Attachment 1



## **Branch Attendance March 2024**

BRANCH	HOURS PER WEEK	YEAR	JAN	FEB	MAR	APR	ΜΑΥ	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
	12	2023	86	86	88	86	94	135	177	156	153	195	170	155	260	1,581
BROWNSVILLE	12	2024	154	190	90										434	434
	% Change 22	2 to 23	79%	121%	2%										67%	
	15	2023	376	351	397	364	299	428	508	384	346	318	347	337	1,124	4,455
BURGESSVILLE	15	2024	264	360	442										1,066	1,066
	% Change 22	2 to 23	-30%	3%	11%										-5%	
	12	2023	149	122	151	140	132	126	186	280	145	143	118	106	422	1,798
EMBRO	12	2024	154	145	147										446	446
	% Change 22	2 to 23	3%	19%	-3%										6%	
	9	2023	134	120	102	132	161	141	100	119	142	131	131	84	356	1,497
HARRINGTON	9	2024	133	136	113										382	382
	% Change 22	2 to 23	-1%	13%	11%										7%	
	51.5		5,370	4,574	5,817	4,378	4,270	5,336	5,190	5,682	4,138	4,803	4,647	3,749	15,761	57,954
INGERSOLL	51.5		4,634	4,411	5,637										14,682	14,682
	% Change 22	2 to 23	-14%	-4%	-3%										-7%	
	12		385	343	385	412	449	414	537	495	378	377	367	326	1,113	4,868
INNERKIP	12		327	337	390										1,054	1,054
	% Change 2		-15%	-2%	1%										-5%	
	12		140	109	127	119	125	122	186	218	114	122	177	129	376	1,688
MOUNT ELGIN	12		126	148	142										416	416
	% Change 2		-10%	36%	12%										11%	
	35		1,456	1,289	1,869	1,307	1,464	1,842	1,752	1,713	1,448	1,487	1,616	1,439	4,614	18,682
NORWICH	35		1,553	1,586	1,869										5,008	5,008
	% Change 22		7%	23%	0%										9%	
	12		253	300	370	284	286	304	320	362	215	344	377	306	923	3,721
OTTERVILLE	12		262	341	317										920	920
	% Change 22		4%	14%	-14%	700	645	724	500	070	660	702	015	622	0%	0.244
	25		555	583	700	700	615	724	590	878	668	783	815	633	1,838	8,244
PLATTSVILLE	25		689	900	965										2,554	2,554
	% Change 22	2 to 23	24%	54%	38%										39%	

#### Report 2024-19 Attachment 1



## **Branch Attendance March 2024**

BRANCH	HOURS PER WEEK	YEAR	JAN	FEB	MAR	APR	ΜΑΥ	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
	15	2023	279	220	398	273	251	317	328	375	297	334	366	326	897	3,764
PRINCETON	15	2024	408	439	524										1,371	1,371
	% Change 2	2 to 23	46%	100%	32%										53%	
	35	2023	679	629	937	665	699	820	860	971	541	733	770	596	2,245	8900
TAVISTOCK	35	2024	721	721	744										2,186	2186
	% Change 2	2 to 23	6%	15%	-21%										-3%	
	35	2023	672	593	796	713	908	732	1,196	1,227	672	937	808	820	2,061	10,074
THAMESFORD	35	2024	865	753	922										2,540	2,540
	% Change 2	2 to 23	29%	27%	16%										23%	
	54	2023	4,934	4,480	6,702	5,383	5,642	5,687	7,453	8,058	6,396	7,269	7,478	5,739	16,116	75,221
TILLSONBURG	54	2024	6,728	7,219	7,104										21,051	21,051
	% Change 2	2 to 23	36%	61%	6%										31%	
TOTAL	335	2023	15,468	6,495	9,307	9,658	9,619	12,141	13,879	15,565	11,596	12,044	13,788	9,535	31,270	139,095
IOTAL	335	2024	17,018	17,686	19,406										54,110	54,110
TOTAL Chang	TOTAL Change 2023 to 2024		10.0%	172.3%	108.5%										73.0%	



#### Computer Use - March 2024

BRANCH		YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
	Computers	2023	10	1	11	7	14	12	11	29	27	42	23	20	22	207
		2024	23	23	16										62	62
	% Change		130%	2200%	45%										182%	-70%
	Wireless	2023	24	17	18	17	21	18	11	15	16	15	6	16	59	194
BROWNSVILLE		2024	16	11	36										63	63
	% Change		-33%	-35%	100%										7%	-68%
	Totals 2023		34	18	29	24	35	30	22	44	43	57	29	36	81	401
	Totals 2024		39	34	52										125	125
	% Change		15%	89%	79%										54%	
	Computers	2023	0	1	2	10	3	5	2	8	2	0	3	6	3	42
		2024	1	2	10										13	13
	% Change		100%	100%	400%										100%	-69%
	Wireless	2023	13	25	25	21	30	64	29	19	26	13	9	4	63	278
BURGESSVILLE		2024	16	24	30										70	70
	% Change		23%	-4%	20%										11%	-75%
	Totals 2023		13	26	27	31	33	69	31	27	28	13	12	10	66	320
	Totals 2024		17	26	40										83	83
	% Change		31%	0%	48%	_						_		_	26%	-74%
	Computers	2023	1	1	0	0	0	0	1	1	4	0	3	2	2	13
	ar 0	2024	0	6	2										8	8
	% Change		-100%	500%	200%						107	100	184	10	300%	-38%
EMBRO	Wireless	2023	30	31	49	39	68	59	318	39	107	129	176	48	110	1,093
EIVIBRO	% Change	2024	31 3%	85 174%	197 302%										313 185%	313 -71%
	Totals 2023		3%	32	49	20	68	59	319	40	444	129	179	50	185%	1,106
	Totals 2023		31	91	199	39	08	59	319	40	111	129	179	0	321	321
	% Change		<u> </u>	184%	<b>306%</b>									0	187%	-71%
	Computers	2023	0/8	0	0	2	0	0	0	0	0	0	0	5	0	7
	computers	2023	1	1	0	2	0	0	0	0	0	0	0	5	2	2
	% Change	2024	100%	100%	100%										100%	-71%
	Wireless		10070	18	8	12	10	12	9	5	11	12	6	12	36	125
HARRINGTON		2023	10	15	12	12	10						Ŭ		38	38
	% Change		10%	-17%	50%										6%	-70%
	Totals 2023		10	18	8	14	10	12	9	5	11	12	6	17	36	132
	Totals 2024		12	16	12		-								40	40
	% Change		20%	-11%	50%										11%	-70%



#### Computer Use - March 2024

BRANCH		YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
	Computers	2023	272	222	332	332	318	268	295	331	301	265	343	233	826	3,512
		2024	317	291	422										1,030	1,030
	% Change		17%	31%	27%										25%	-71%
	Wireless	2023	66	87	155	117	138	147	147	133	167	155	156	127	308	1,595
INGERSOLL		2024	260	234	422										916	916
	U		294%	169%	172%										197%	-43%
			338	309	487	449	456	415	442	464	468	420	499	360	1,134	5,107
			577	525	844										1,946	1,946
	% Change		71%	70%	73%										72%	-62%
	Computers	2023	17	8	12	8	0	0	19	16	7	6	2	0	37	95
		2024	6	12	29										47	47
			3%	3%	3%										27%	-51%
	Wireless	2023	10	11	22	14	54	43	6	11	23	15	77	12	43	298
INNERKIP		2024	29	16	29										74	74
			190%	45%	32%										72%	-75%
			27	19	34	22	54	43	25	27	30	21	79	12	80	393
			35	28	58										121	121
	J. J		30%	47%	71%										51%	-69%
	Computers	2023	0	0	0	2	3	0	0	1	0	1	0	0	0	7
		2024	3	4	0										7	7
			100%	100%	100%										300%	0%
	Wireless	2023	34	28	46	18	54	25	24	23	35	56	61	31	108	435
MOUNT ELGIN		2024	17	0	0										17	17
			-50%	-100%	-100%										-84%	-96%
			34	28	46	20	57	25	24	24	35	57	61	31	108	442
			20	4	0										24	24
	_	2025	-41%	-86%	-100%	122	470	222	250	202	262	407	24.0	24.6	-78%	-95%
	Computers	2023 2024	158 313	138 193	215 155	130	176	220	259	260	213	197	210	216	511 661	2,392 661
	% Change	2024	98%	40%	-28%					-				_	29%	-72%
	% Change Wireless	2023	98%	40%	-28%	238	274	296	310	259	196	190	199	143	29% 581	2,686
NORWICH	wireless	2023	224	243	232	238	2/4	290	310	259	190	190	199	143	756	756
NORWICH	% Change	2024	18%	53%	289										30%	-72%
	Totals 2023		348	297	25% 447	368	450	516	569	519	409	387	409	359	1,092	5,078
	Totals 2023	-	537	436	447	308	450	010	509	213	409	387	409	359	1,092	5,078
	% Change		537 54%	436 <b>47%</b>	-1%										1,417 <b>30%</b>	-72%
	76 Change		54%	4170	-170										50%	-7270



BRANCH		YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
	Computers	2023	15	10	14	13	7	21	13	21	6	19	22	29	39	190
		2024	18	29	29										76	76
	% Change		20%	190%	107%										95%	-60%
	Wireless	2023	27	12	28	7	6	14	26	29	24	10	21	0	67	204
OTTERVILLE		2024	35	29	47										111	111
	% Change		30%	142%	68%										66%	-46%
	Totals 2023		42	22	42	20	13	35	39	50	30	29	43	29	106	394
	Totals 2024		53	58	76										187	187
	% Change		26%	164%	81%										76%	-53%
	Computers	2023	13	15	15	13	9	3	11	19	11	22	16	9	43	156
		2024	12	8	20										40	40
	% Change Wireless		-8%	-47%	33%										-7%	-74%
	Wireless	2023	220	223	251	260	354	272	10	17	176	208	226	141	694	2,358
PLATTSVILLE		2024	159	190	164										513	513
	% Change		-28%	-15%	-35%										-26%	-78%
	Totals 2023		233	238	266	273	363	275	21	36	187	230	242	150	737	2,514
	Totals 2024		171	198	184										553	553
	% Change		-27%	-17%	-31%										-25%	-78%
	Computers	2023	9	14	10	7	13	2	3	3	9	9	3	1	33	83
		2024	4	11	2										17	17
	% Change		-56%	-21%	-80%										-48%	-80%
	Wireless	2023	8	15	23	22	40	44	38	32	23	20	29	24	46	318
PRINCETON		2024	37	63	88										188	188
	% Change		363%	320%	283%										309%	-41%
	Totals 2023		17	29	33	29	53	46	41	35	32	29	32	25	79	401
	Totals 2024		41	74	90										205	205
	% Change		141%	155%	173%										159%	-49%
	Computers	2023	16	21	25	15	20	16	20	45	12	46	34	27	62	297
		2024	11	0	0										11	11
	% Change		-31%	-100%	-100%			10			- 10				-82%	-96%
TAMETOCK	Wireless	2023	14	16	20	32	20	19	15	28	16	20	24	31	50	255
TAVISTOCK	0/ Char	2024	35	62	52										149	149
	% Change Totals 2023		150%	288%	160%	47	40	25	25	70	20		50	50	198%	-42%
	Totals 2023		30	37	45	47	40	35	35	73	28	66	58	58	112	552
			46	62	52										160	160
	% Change		53%	68%	16%										43%	-71%



BRANCH		YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
	Computers	2023	13	17	18	26	24	22	16	13	8	19	29	21	48	226
		2024	21	13	15										49	49
	% Change		62%	-24%	-17%										2%	-78%
	Wireless	2023	47	92	65	57	59	43	49	49	49	38	49	166	204	763
THAMESFORD		2024	55	46	56										157	157
	% Change		17%	-50%	-14%										-23%	-79%
	Totals 2023		60	109	83	83	83	65	65	62	57	57	78	187	252	989
	Totals 2024		76	59	71										206	206
	% Change		27%	-46%	-14%										-18%	-79%
	Computers	2023	331	338	476	372	447	388	387	430	402	431	516	412	1,145	4,930
		2024	490	444	368										1,302	1,302
	% Change		48%	31%	-23%										14%	-74%
	Wireless	2023	770	676	1,156	352	357	325	391	394	387	473	483	363	2,602	6,127
TILLSONBURG		2024	586	629	765										1,980	1,980
	% Change		-24%	-7%	-34%										-24%	-68%
	Totals 2023		1,101	1,014	1,632	724	804	713	778	824	789	904	999	775	3,747	11,057
	Totals 2024		1,076	1,073	1,133										3,282	3,282
	% Change		-2%	6%	-31%										-12%	-70%
TOTAL CON	IPUTERS	2023	855	786	1130	937	1034	957	1037	1177	1002	1057	1204	981	2771	12157
		2024	1220	1037	1068										3325	3325
	% Change		43%	32%	-5%										20%	-73%
TOTAL WI	RELESS	2023	1463	1410	2098	1206	1485	1381	1383	1053	1256	1354	1522	1118	4971	16729
			1511	1647	2187										5345	5345
	% Change		3%	17%	4%										8%	-68%
τοται μ	TOTAL USAGE		2,318	2,196	3,228	2,143	2,519	2,338	2,420	2,230	2,258	2,411	2,726	2,099	7,742	28,886
			2,731	2,684	3,255										8,670	8,670
% Change 20	22 to 2023		17.8%	22.2%	0.8%										12.0%	-70%



## **Physical Circulation - March 2024**

BRANCH	YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
BROWNSVILLE	2023	257	123	196	186	202	195	249	187	191	291	240	176	576	2,493
BROWNSVILLE	2024	188	235	263										686	686
% CHANGE 2023 t	o 2024	-27%	91%	34%										19%	
BURGESSVILLE	2023	2,176	1,958	2,185	1,918	1,626	2,414	2,809	2,423	1,887	1,708	1,898	1,588	6,319	24,590
DONGESSVILLE	2024	1,652	1,795	2,129										5,576	5,576
% CHANGE 2023 t	o 2024	-24%	-8%	-3%										-12%	
EMBRO	2023	710	707	760	650	730	665	913	921	820	573	672	697	2,177	8,818
EMBRO	2024	731	679	885										2,295	2,295
% CHANGE 2023 to	2024	3%	-4%	16%										5%	
HARRINGTON	2023	648	571	584	588	689	703	617	449	625	477	593	346	1,803	6,890
HARRINGTON	2024	479	518	468										1,465	1,465
% CHANGE 2023 t	o 2024	-26%	-9%	-20%										-19%	
INGERSOLL	2023	10,191	8,887	10,956	10,355	10,394	10,529	12,343	12,607	10,579	10,596	10,138	8,636	30,034	126,211
INGERSOLE	2024	10,724	9,553	10,152										30,429	30,429
% CHANGE 2023 t	o 2024	5%	7%	-7%										1%	
INNERKIP	2023	1,420	1,227	1,356	1,350	1,455	1,295	1,387	1,481	1,242	1,128	1,057	890	4,003	15,288
	2024	1,008	917	1,000										2,925	2,925
% CHANGE 2023 t	o 2024	-29%	-25%	-26%										-27%	
MOUNT ELGIN	2023	806	628	902	655	809	792	822	974	759	967	855	537	2,336	9,506
	2024	636	636	776										2,048	2,048
% CHANGE 2023 t	o 2024	-21%	1%	-14%										-12%	
NORWICH	2023	5,262	3,993	5,053	3,814	3,593	3,789	4,553	4,584	3,748	3,691	3,631	3,936	14,308	49,647
	2024	4,650	4,179	4,167										12,996	12,996
% CHANGE 2023 t	o 2024	-12%	5%	-18%										-9%	



## **Physical Circulation - March 2024**

BRANCH	YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTAL
OTTERVILLE	2023	1,280	1,436	1,453	1,355	1,302	1,279	1,516	1,511	1,272	1,249	1,507	1,259	4,169	16,419
OTTERVILLE	2024	1,108	1,147	1,281										3,536	3,536
% Change 2022 t	to 2023	-13%	-20%	-12%										-15%	
Ox on the Run	2023						96	150	203	107	96	49	70	0	771
Ox on the Kull	2024	64	115											179	
% CHANGE 2023 t	to 2024														
PLATTSVILLE	2023	2,049	1,914	2,114	1,877	1,863	1,769	2,146	2,515	1,926	1,774	1,583	1,500	6,077	23,030
PLATISVILL	2024	1,600	1,805	2,109										5,514	5,514
% CHANGE 2023 t	o 2024	-22%	-6%	0%										-9%	
PRINCETON	2023	1,205	1,121	1,434	1,336	1,270	1,244	1,251	1,353	1,265	1,272	1,235	1,145	3,760	15,131
	2024	1,334	1,627	1,923										4,884	4,884
% CHANGE 2023 t	o 2024	11%	45%	34%										30%	
TAVISTOCK	2023	2,570	2,152	3,010	2,335	2,145	2,381	2,602	3,025	2,107	2,192	2,113	1,783	7,732	28,415
	2024	2,486	2,257	2,480										7,223	7,223
% CHANGE 2023 t	o 2024	-3%	5%	-18%										-7%	
THAMESFORD	2023	1,980	1,587	1,779	1,850	1,820	1,765	2,523	2,354	1,909	1,793	1,799	1,563	5,346	22,722
	2024	1,925	1,764	2,106										5,795	5,795
% CHANGE 2023 t	o 2024	-3%	11%	18%										8%	
TILLSONBURG	2023	7,588	6,830	8,236	7,236	6,518	6,707	7,994	7,879	7,024	6,693	6,851	6,044	22,654	85,600
	2024	6,978	6,630	6,702										20,310	20,310
% CHANGE 2023 t	to 2024	-8%	-3%	-19%										-10%	
TOTAL	2023	38,142	33,134	40,018	35,505	34,416	35,623	41,875	42,466	35,461	34,500	34,221	30,170	111,294	435,531
	2024	35,563	33,857	36,441	0	0	0	0	0	0	0			105,861	105,861
% CHANGE 2023 t	to 2024	-7%	2%	-9%										-5%	-76%



#### **Digital Circulation - March 2024**

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	YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	YTD	TOTALS
Digital TV & Movies	2023	792	706	673	655	643	658	680	758	843	901	907	723	2,171	8,939
	2024	740	703	764										2,207	2,207
% Change - Digital TV & Movies		-7%	0%	14%										2%	
Digital Magazines and	2023	3,587	2,650	3,663	3,306	2,744	3,119	2,967	3,053	3,277	3,707	4,133	4,384	9,900	40,590
Newspapers	2024	5,237	6,149	5,521										16,907	16,907
% Change - Digital Magazines & New	spapers	46%	132%	51%										71%	
L															·
Tumble Books	2023	92	66	73	79	62	92	25	31	86	205	224	233	231	1,268
	2024	174	213	192										579	579
% Change - Tumble Books		89%	223%	163%										151%	
Digital Music	2023	,	2,346	1,418	1,455	1,389	1,366	1,573	1,465	1,573	1,686	2,696	1,871	6,533	21,607
	2024	1,527	1,323	1,357										4,207	4,207
% Change - Digital Music		-45%	-44%	-4%										-36%	
[]	2022	2.072	2.646	4 4 2 2	4 0 0 4	4 2 2 4	2.042	4.020	4 5 5 7	4 2 2 0	4 405	4 4 2 2	4 2 2 4	44	40.000
Digital Audiobooks	2023	3,973	3,646	4,133	4,001	4,221	3,812	4,030	4,557	4,228	4,485	4,423	4,394	11,752	49,903
	2024	4,685	4,574	4,908					_				_	14,167	14,167
% Change - Digital Audiobooks		18%	25%	19%										21%	
	2023	6,885	6,489	6.865	6.489	6.437	6.318	7,065	7,181	6.648	7,000	6.390	7,555	20,239	81,322
Digital ebooks	2023	7,180	6,431	7,148	0,485	0,437	0,510	7,005	7,101	0,048	7,000	0,350	7,555	20,255	20,759
% Change - eBooks	2024	4%	-1%	4%				_					_	3%	20,735
wenninge - ebooks			-1/0											3/0	
	2023	18,098	15,903	16,825	15,985	15,496	15,365	16,340	17,045	16,655	17,984	18,773	19,160	50,826	203,629
TOTAL Digital Circulation	2024	19,543	19,393	19,890	-	-	-	-	-	-	-	-		58,826	58,826
% Change - Digital Circulation		8%	22%	18%										16%	

#### Definitions:

Digital Movies include the following: Hoopla Movies, Hoopla TV, Hoopla Binge Passes, Kanopy Digital Magazines and Newspapers include the following: Overdrive Magazines, Press Reader

Digital Music includes the following: Freegal, Hoopla Music

Digital Audiobooks includes the following: Hoopla Audiobooks, Overdrive Audiobooks

Digtal eBooks includes the following: Freading, Hoopla Comics, Hoopla eBooks, Overdrive eBooks



# OX ON THE RUN APRIL 2024 6

Report 2024-19 Attachment 2



SUN	ΜΟΝ	TUES	WED	THU	FRI	SAT
	1 Frit Fools	2	3 Embro Community Centre 10-11:30	4	5 Mount Elgin Community Centre 10-11:30	6
7	8	9	10	11 Tech Help Drop-In Plattsville Library 10am-12pm	12 Kintore Coffee Embro 10am-12pm	13
14	15	16	17 Tech Help Drop-in Harrington Library 4-6pm	18	19 Milky Way Farm Sweaburg 4-6pm	20 ReuseapaloozAHAB Brownsville 8am-12pm
21	22 Earth Day	23	24 Tech Help Drop-in Innerkip Library 2-4pm	25 Plattsville Arena 10-11:30am	2 Gravistock Memorial Haii 10-11:30am Tech Help Drop-in Tavistock Library 1-3pm	27
28	29	30				